

Product Warranty Overview for Architectural Vinyl Finishes

Thank you for choosing our Architectural Vinyl Finishes for your interior applications. Our vinyls come with a manufacturer's warranty, ensuring their performance and quality when installed and maintained correctly. The warranty period ranges from 3 to 10 years, depending on the specific product and application.

To maintain warranty coverage, follow the manufacturer's guidelines for installation, surface preparation, and maintenance. Any modifications, improper installation, extreme conditions, or damage caused by neglect or misuse may void the warranty. In case of a warranty claim, the manufacturer offers a limited remedy of product replacement or a refund. The warranty coverage does not extend beyond the original warranty period, and the manufacturer disclaims liability for any direct or consequential damages. For detailed warranty information, please request the manufacturer's warranty documentation for the vinyl associated with your project.

- ✓ 3 to 10 year warranty periods depending on the product and application.
- ✓ Proper installation and maintenance are essential for warranty coverage.
- ✓ In case of a warranty claim, the manufacturer offers a limited remedy of product replacement or a refund.

General Warranty Information

The vinyls we supply and install come with a manufacturer's warranty for interior use (Upto 10-years). This warranty covers any defects in materials and workmanship, with allowance for normal wear and tear. To be eligible for warranty coverage, it is essential that the vinyls have been installed and maintained correctly.

Limited Warranty

For Architectural Vinyl Finishes used in interior applications, we offer a limited warranty that guarantees the product's performance and appearance. The warranty period begins on the date of product installation and extends for the applicable time period stated below:

Basic Product Warranty

The specified Architectural Vinyl Finishes are warranted to be free of defects in materials and manufacture on the date of shipment by the manufacturer or its authorized distributor. This basic product warranty covers any manufacturing defects that may arise during the Warranty Period.

Interior Applications: 10 years

During the warranty period, the Architectural Vinyl Finishes should not exhibit significant discoloration, cracking, or other similar visual defects.

Limited Remedy

If a product is found not to meet the warranty conditions during the warranty period, the buyer's exclusive remedy, at the manufacturer's discretion, is either a replacement of the nonconforming product or a refund of the purchase price.

No Extension of Warranty

In the case of an approved warranty claim, the replacement product will carry only the remaining term of the original warranty period.

Limitation of Liability

The manufacturer will not be liable for any direct, special, incidental, indirect, or consequential damages (including loss of profits) arising from the use of the product, the provided technical data sheet, or other product information, regardless of the legal or equitable theory on which such damages are sought.

Conditions for Warranty Claims:

To be eligible for warranty coverage, the following conditions must be met:

1. The warranty claim must be submitted in writing to the manufacturer within ten (10) business days after the discovery of the defect or the end of the warranty period, whichever comes earlier.
2. The product must have been installed and maintained according to the manufacturer's recommendations.
3. Any modification, improper installation, exposure to extreme conditions (e.g., excessive heat, humidity, dirt, or UV light), or damage caused by neglect or misuse will void the warranty.